NEW COURTESY BORROWERS POLICY

The Dean B. Ellis Library is now requiring all courtesy (community) borrowers to be approved for borrowing privileges before their account is activated. This is due to the increasing materials that are lost as a result of borrowers failing to return materials they have checked out. Anyone wishing to become a courtesy borrower or to renew a courtesy borrower privilege will need to come to the Circulation desk to fill out an application. All new borrowers and those with troubled histories (i.e. fines) will be interviewed by either Jeff Bailey, Director of Public Services, or Dr. George Grant, the Dean of the Library.

NEW OVERDUE POLICY

Effective immediately, the Dean B. Ellis Library is introducing a new policy regarding overdue items. Students with any material more than 30 days overdue will have their accounts blocked. When an account is blocked, students will not be able to check out new library materials, register, add/drop classes or request transcripts. Students with blocked accounts will not receive transcripts even if they are graduating. The blocks will not be lifted from their accounts until the material has been returned and/or the fine is paid.

YOUR ASU ID IS YOUR LIBRARY CARD

The Circulation Department reminds all ASU students, staff, and faculty that their ASU ID card is their library card. You must have an ID card in order check out materials. No other form of identification will be accepted. Patrons without ASU IDs may have their first card made free of charge at the Administration Building.

LIBRARY FACILITY NEWS

There have been changes to the library building in order to make the library more attractive and easier to use.

During the summer, the carpeting near the entrance to the library was removed and replaced with a combination of ceramic tiles and new carpet. Ceramic tiles were laid in the heavy traffic areas around the entrance/exit doors, the Circulation Desk, and the walkway to the library tower, while the area around the McNaughton leisure reading collection was carpeted.

The ASU Student Infrastructure Fee provided the funds for the carpet and tile.

Also, the exterior of the library was cleaned with a high-pressure water spray.

ASU FIRST FAMILY DONATES TO LIBRARY

When V.H. ‘Buddy’ Kays passed away two years ago, he passed on an important legacy to the Dean B. Ellis Library. Kays was the son of Arkansas State University’s first president, V. C. Kays, and his estate generously donated the majority of his personal library to ASU.

The Kays donation contained over 8,000 book volumes and numerous boxes of papers and other archival materials. Four thousand of the book volumes have been added to the Dean B. Ellis Library.

The Kays donation is strong in literature and history, with almost all fields of study being represented to some degree in the collection. Also included are a number of author-autographed titles, including works by Harry Truman, Rear Admiral Richard E. Byrd, and Norman Rockwell.

Included in the V.H. Kays donation are approximately 15 cubic feet of archival materials that will be housed in Special Collections, on the 7th floor of the library. These materials contain letters and documents from the career of V.C. Kays, the first president of ASU.

The majority of this material documents the activities of President V. C. Kays during the 1930s and 1940s. When processed and opened for research use, this collection will be a rich resource for students and scholars interested in the history of ASU and Arkansas politics during the first half of the twentieth century.
INGENTA PAY-PER-VIEW DOCUMENT DELIVERY

Ingenta, formerly CARL UnCover, a pay-per-view journal service, is available to faculty researchers who are affiliated with the Arkansas Biosciences Institute, and to undergraduate and graduate faculty in all programs.

After submission of an online application, faculty researchers will receive a login and password to access articles on a pay-per-view basis through Ingenta, one of the major providers of full-text articles to libraries and researchers. (Once accessed, the articles can/should be printed or downloaded to disk or CD, because the fee is charged each time the article is accessed.)

Ingenta provides articles from over 27,000 publications and links to more than 5,500 full-text online journals. If a pay-per-view article is not available for online delivery to your desktop, the article can be faxed to a number you have provided on your application for an account.

Each researcher’s individual account will have an annual spending limit. Because funds for this service are limited, researchers are encouraged to first check the library’s Full-text Publications Online to determine if the article is available through another database before accessing Ingenta for an article.

Researchers are also encouraged to use regular Interlibrary Loan services to obtain the article for free when time permits. INGENTA accounts should only be used when articles are needed immediately or are not available in the library or via Interlibrary Loan.

NEW PERIODICALS CATALOG TO BE AVAILABLE

For the past two years, the Dean B. Ellis Library has made available a catalog of all journal titles available in full-text through the library’s website. If you already have a citation for a journal article and would like to know if the library has access to this article in full-text online, you can go to the Article Databases web page and follow the link to the catalog called “Full Text Publications Online” which is searchable by journal title or title keyword.

During the Fall term, this catalog will be expanded to also include the library’s periodical holdings available in print format. The result will be a complete catalog of all periodical holdings, both print and electronic formats, available in the Dean B. Ellis Library.

INTER-LIBRARY LOAN

The Interlibrary Loan Department – ILL – has expanded the ways patrons may order materials from other libraries. In addition to submitting the traditional print and electronic ILL requests, patrons may now order copies of items not held by ASU that are located by using any of the FirstSearch databases. These include:

- ArticleFirst – OCLC index of articles from the contents pages of journals
- ECO – An OCLC collection of scholarly journals
- ERIC – Journal articles and reports in education
- GPO – U.S. government publications
- MEDLINE – All areas of medicine, including dentistry and nursing
- PapersFirst – An OCLC index of papers presented at conferences worldwide
- Proceedings – An OCLC index of papers presented at conferences worldwide
- UnionLists – List of periodicals held by OCLC member libraries
- WorldAlmanac – Funk & Wagnall’s New Encyclopedia and four almanacs
- WorldCat – An OCLC catalog of books and other materials in libraries worldwide

The ILL staff can schedule training sessions for instruction and information. In order to make ILL requests, the applicant must be a current student, faculty or staff member.

- The library has 90 public access computers, including 3 Macintosh computers.
- All computers located in the tower and in Media Services feature Microsoft 2000 software.
- The library has wireless access. Patrons must register their wireless card with Information and Technology Services. Instructions can be found at http://wireless.astate.edu
- Media Services has a flatbed and 35mm film scanner available for public use. Media Services can print PowerPoint slides to 35mm film, copy video and audio tapes, and duplicate CDs.

ELLIS TRIVIA — The original Dean B. Ellis Library was dedicated 40 years ago when ASU was still known as Arkansas State College.
From The Dean

This edition of the Dean B. Ellis Library Newsletter is an update on the status of the overall services and resources in the library. Particular emphasis has been placed on new services and new resources that will expand student access to the information and assistance required for successful research and study at Arkansas State University.

A wide selection of reference books are being added to the reference collection that are funded by a grant from the Student Infrastructure Fund. A special label on the spine of each title will identify those titles purchased with these funds.

"Customer Service," the traditional and historical theme of all types of libraries will continue to be the focus of new initiatives throughout the Arkansas State University Library. We want to know how well we are serving you. Have you found what you wanted/needed? Is there more that we can do to facilitate your research and study at ASU?

During the academic year 2003-2004, our goal will be for library resources and library services to become so intertwined with classroom instruction and research that the University Library will play a pivotal role in student and faculty scholarship at the university.

— George C. Grant, Dean

ARKLink STATEWIDE LIBRARY CARD

ASU faculty, staff and currently enrolled students who are in good standing with the Dean B. Ellis Library can apply for ARKLink cards. The ARKLink card allows ASU students and faculty to borrow library books from other colleges and universities in Arkansas.

ARKLink cardholders can borrow only books from the General Collection — no videos, CDs, or journals. The loan period is 30 days with no renewal. ARKLink cards expire at the end of each semester.

FASTER COMPUTER SERVICE

The library has ordered a Sun computer server for the Voyager Integrated Library System. This server, purchased with Student Infrastructure Funds, will greatly increase the operating speed for the library’s online system.

The new server will meet the library’s increasing needs for the next several years and will allow patrons to customize the online catalog to meet their needs in the same way as any other Internet portal site.

TEACHING INFORMATION LITERACY

Librarians, whose duties include teaching library and information literacy have traditionally found it difficult to work within a typical, one-time 50-minute session. Dean B. Ellis reference librarian Robin Payne has published an article in the 2003 Spring edition of Academic Exchange Quarterly that addresses the problems teaching-librarians must overcome when dealing with the 50-minute time constraint.

According to Payne, the difficulty arises when librarians are faced with the question of how much emphasis should be placed on the teaching process for performing research as opposed to teaching what are the available sources and how to use them. Payne’s article proposes that the course instructor is the key figure in deciding what sources, objectives and competencies should be taught. Adapting the ‘reference interview’ to course instructors should be the teaching-librarian’s main tool to accomplish this goal.

Payne is the Coordinator of Bibliographic Instruction at the Dean B. Ellis Library at Arkansas State University. He has an MLS degree from Brigham Young University with a B.A. in English. He develops and teaches credit courses in information literacy.
90 YEARS AS FEDERAL DEPOSITORY

The year 2003 is noteworthy for the Dean B. Ellis Library as the 90th anniversary of the library’s designation as a federal depository. Thaddeus H. Caraway, a U.S. Congressman from Jonesboro, is credited for this designation in 1913. The Federal Depository Library Program was started by Congress to ensure that the American public had local, free access to government publications. The ASU Library is now the only federal depository library in Northeast Arkansas.

The ASU Library is one of 1,250 depository libraries throughout the U.S. that provide information resources from the executive, legislative, and judicial branches of the federal government. U.S. government information resources are available to ASU students, staff, faculty, and the public in paper, microform and electronic formats.

The ASU Library also is a state depository library for Arkansas government publications. Since 1980, the ASU Library has automatically received copies of all Arkansas government publications.

LIBRARY KUDOS

• After a 2-year stint in Collection Development, Jeff Bailey has been reappointed to Head of Public Services. Congratulations, Jeff!

• Web Services Librarian Wendy Crist and former ASU Librarian Jeanine Akers presented at the annual LOEX (Library Instruction Clearinghouse) conference in Madison, Wisconsin, last May “The Nerd, The Messiah, and The Classroom: Personality Types and Reflective Teaching.”

• Bryan Ulmer, CLT technician and former library reference staffer, presented in March with Dr. Ross Marlay, Political Science, “Traditional People and Globalization: The Maroons of Suriname” at Cameron University, Lawton, Okla.

LIBRARY STUDENT EMPLOYEES OF NOTE

• Laura Beth Rowlett — Circulation Department — Graduated Magna Cum Laude with University Honors. Rowlett was a Trustee’s Scholar. Rowlett was accepted to the Masters program in School Psychology at the University of Memphis.

• Michele Garner — Cataloging Department — received an award for Who’s Who Among Students in American Universities and Colleges and has appeared on the Dean’s List and President’s List several times. Garner is currently attending graduate school at ASU.

• Dana Allen — Circulation Department — received a BS in Management with emphasis in Leadership. Allen served on the Student Infrastructure Committee and appeared on the Dean’s List and President’s List several times.

• Hannah Keller — Reference Department — was inducted into the Communication Honor Society and received the Troutt Scholarship. Keller is also Copy Editor of the Herald.

Online Newspapers

The Dean B. Ellis Library has recently installed a computer terminal that is dedicated to the access of a variety of newspapers. The content is for current issues and appears as full text articles. This terminal is located at the “front porch” reading area of the 2nd floor, next to the selected current paper magazines and newspapers.

Ninety-four publications are listed with online links to the current issues. Of these, 70 newspapers represent Arkansas publications. Six other states (bordering Arkansas) are also included in the list. The various categories of newspapers include: Alternative, Business, Daily, National, Non-daily, University/College, and Out-of-state.

Online access to current issues of these newspapers is free. Archives of many of these titles can also be searched free. However, many publishers charge a fee to view or print archived materials.